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PLEASE READ THE FOLLOWING TERMS OF SERVICE AGREEMENT CAREFULLY. BY ACCESSING OR USING OUR WEBSITE (THE "SITE") OR OUR SERVICES, YOU HEREBY AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS AND ALL TERMS INCORPORATED HEREIN BY REFERENCE. IT IS THE RESPONSIBILITY OF YOU, THE USER, CUSTOMER, OR PROSPECTIVE CUSTOMER TO READ THE TERMS AND CONDITIONS BEFORE PROCEEDING TO USE THIS SITE. IF YOU DO NOT EXPRESSLY AGREE TO ALL OF THE TERMS AND CONDITIONS, THEN PLEASE DO NOT ACCESS OR USE OUR SITE OR OUR SERVICES.

Please read these Terms and Conditions ("Terms", "Terms and Conditions") carefully before using the [www.hlreserve.com](http://www.hlreserve.com) website operated by HLreserves, LLC ("HLreserves", "we", "our", "us"). Your access to and use of the Site and services is conditioned upon your acceptance of and compliance with these Terms. These Terms apply to all visitors, users, and others who access or use the Site.

By accessing or using the Site, you agree to be bound by these Terms. If you disagree with any part of the Terms, then you do not have permission to access the Site or use the services.

### ## \*\*1. General Terms\*\*

#### 1. \*\*Eligibility:\*\*

By agreeing to these Terms, you confirm that you are at least the age of majority in your jurisdiction and that you are legally able to enter into this agreement.

#### 2. \*\*Prohibited Use:\*\*

You agree not to use the Site for any unlawful or unauthorized purposes, including, but not limited to, violating intellectual property laws, transmitting harmful code, or breaching the rights of others.

#### 3. \*\*Account Security:\*\*

You are responsible for maintaining the confidentiality of your account and password. You agree to notify us immediately of any unauthorized access or security breach related to your account.

#### 4. \*\*Content Ownership:\*\*

Any content you submit or upload (e.g., feedback, images, text) gives HLreserves a non-exclusive, transferable, royalty-free license to use, modify, distribute, and display such content globally.

#### 5. \*\*Modifications to Services:\*\*

HLreserves reserves the right to modify or discontinue any part of the Site or services without prior notice. We are not liable to you or any third party for any modification, suspension, or discontinuation of our services.

6. **Intellectual Property:**

All content on this Site, including but not limited to text, graphics, logos, and images, is the property of HLreserves or its licensors and is protected by applicable intellectual property laws. You agree not to copy, distribute, or use any of our content without our express written consent.

7. **Dispute Resolution:**

All disputes arising from your use of the Site shall be governed by the laws of the state of Illinois. You agree to submit to the exclusive jurisdiction of the courts located in Will County, Illinois.

## **2. Payment Terms**

1. **Payment Processing Fees:**

HLreserves uses third-party payment processors such as Square for handling all payments. You agree to pay the applicable fees for payment processing, and all fees are deducted directly from your transaction proceeds.

2. **Prohibited Products and Activities:**

The sale of products containing more than 0.3% THC, synthetic cannabinoids, or other prohibited substances is strictly forbidden on this Site. You agree to comply with all applicable local, state, and federal laws regarding product sales.

3. **Refund Policy:**

All sales are final unless stated otherwise. Refund requests must be submitted through the provided customer support channels and will be subject to review.

4. **Chargebacks:**

In case of chargebacks or payment disputes, you agree to resolve such issues promptly with HLreserves. We reserve the right to withhold funds or terminate your account in the case of unresolved disputes.

5. **Account Verification and Compliance:**

You agree to provide accurate and up-to-date information for the purposes of payment processing and compliance with legal requirements. HLreserves may request additional documentation or verification, and failure to comply may result in account suspension or termination.

6. **Payout Schedule:**

HLreserves will transfer your funds according to the payout schedule set by our third-party payment processor. Any delays or withholdings related to compliance or dispute resolution will be communicated.

7. **Errors and Processing Issues:**

HLreserves and its payment partners will work to rectify any processing errors. If you receive incorrect funds, we reserve the right to recover those funds by debiting your account. It is your responsibility to report any errors within 30 days.

**## \*\*3. Privacy and Data Protection\*\***

Your use of the Site is also governed by our [Privacy Policy]([www.hlreserve.com/privacy-policy](http://www.hlreserve.com/privacy-policy)), which outlines how we collect, use, and protect your personal information. You agree to comply with all data protection laws applicable to your use of our Site and services.

**## \*\*4. Termination\*\***

HLreserves reserves the right to terminate or suspend your access to the Site without prior notice or liability for any reason, including but not limited to a breach of these Terms. Upon termination, your right to use the Site will immediately cease.

**## \*\*5. Changes to Terms\*\***

HLreserves reserves the right to modify these Terms at any time. Any changes will be posted on this page, and it is your responsibility to review these Terms regularly. Continued use of the Site following any changes indicates your acceptance of the new Terms.

**## \*\*6. Contact Us\*\***

If you have any questions or concerns about these Terms, please contact us at:

Email: [info@hlreserve.com](mailto:info@hlreserve.com)

Phone: +1-773-717-2546